

SimaPro service contract renewal

- A SimaPro service contract entitles you to software and database updates, and access to the helpdesk
- You can pay by bank transfer or credit card (you will receive a full VAT receipt)
- Once payment is complete you will be emailed a registration code to enable software updates

Your contact details

Organisation	Tel
Address	Email
	PO number (if any)

Select your service contract

SimaPro business licences (Power user, Expert user)	1 year	Qty	2 years	Qty	3 years	Qty
Service contract for single user	£ 2100 (+VAT=£2520)		£ 4100 (+VAT=£4920)		£ 6000 (+VAT=£7200)	
Multi-user licence: each extra user	£ 1100 (+VAT=£1320)		£ 2100 (+VAT=£2520)		£ 3000 (+VAT=£3600)	
SimaPro Academic licences (PhD, Classroom)						
Service contract for SimaPro PhD	£ 900 (+VAT=£1080)		£ 1700 (+VAT=£2040)		£ 2400 (+VAT=£2880)	
Service contract for SimaPro Classroom	£ 1600 (+VAT=£1920)		£ 3100 (+VAT=£3720)		£ 4500 (+VAT=£5400)	

Licence agreement and signature

By accepting this form, the Customer acknowledges that it has read the terms and conditions (which can be found on simapro.com/end-user-licence-agreements) and that it fully understands and agrees with these conditions.

Applicable third party terms:

The Customer's right to use the data libraries that are offered within SimaPro is subject to the Customer entering into the following end user license agreement EULA with the respective supplier of the data library:

- Ecoinvent data libraries: [End User Licence Agreement \(EULA\) for ecoinvent Database and ecoinvent Datasets Version v2 \(as of 01/05/2014\)](#)

- Agri-footprint data libraries: [End User Licence Agreement Agri-Footprint via SimaPro \(May 2017\)](#)

Applicable terms and conditions PRÉ Sustainability B.V.

The terms of the [SimaPro End User License Agreement August 2020](#) apply to the use of the SimaPro desktop version,

The [SimaPro SaaS Terms and Conditions Issued by PRÉ August 2020](#) apply to the use of the SimaPro SaaS version.

The applicability of any (general) terms and conditions of the Customer is expressly rejected. Agreement shall be governed by the laws of the Netherlands.

Any and all disputes that may arise from the Agreement shall be exclusively submitted to the competent court in Utrecht, the Netherlands.

The applicability of the Vienna Sales Convention (CISG) is expressly rejected.

Information on how we process your personal data is provided in our Privacy and Cookie Statement on our website: <https://simapro.com/disclaimer-and-privacy-statement/>.

Authorised representative

Name	Signature
Position	Date

Please send this signed form to jessica@simapro.co.uk

SimaPro Credit Card Payment

- To pay by credit card please click the [Pay Online](#) button shown on invoices
- Or complete these details and email this form to jessica@simapro.co.uk
- Or pay via PayPal at www.paypal.me/simapro
- Once payment is complete you will be sent a registration code to unlock the software

Credit card details	
	Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> Amex <input type="checkbox"/>
Card number: <i>(16 digits)</i>	<input type="text"/>
Expiry date: <i>(MM/YY)</i>	<input type="text"/>
CW: <i>(3 digit number on reverse)</i>	<input type="text"/>
Postcode of card address:	<input type="text"/>
Building number or street number: <i>(if any)</i>	<input type="text"/>
Cardholder name:	<input type="text"/>
Cardholder signature:	<input type="text"/>

SimaPro Bank Details

SimaPro UK Ltd	
Bank Sort Code	401118
Bank Account Number	94542304
Bank Account Name	SIMAPRO UK LTD
Bank Address	HSBC Bank plc 130 New Street Birmingham B2 4JU
VAT registration number	104308558
Company registration number	7465558
Contact	jessica@simapro.co.uk Tel 020 8144 6806 SimaPro UK Ltd 18 Hillside Gardens Wallington SM6 9NY

Questions and Answers about Ordering SimaPro

How do I purchase SimaPro?

Obtaining SimaPro is straightforward. We simply need you to supply two things -

(1) an order form

(2) payment

Order forms are downloadable from www.simapro.co.uk. The order forms contain all information needed to pay, such as full company, VAT and bank account details. We require a signature on the order form.

How do I pay?

You can pay by credit card, bank transfer or PayPal. You will receive a full VAT receipt. Details are on the order forms.

The easiest way to pay is to click on the [Pay Online](#) icon shown on invoices. You can download SimaPro at any time from www.simapro.co.uk. SimaPro will operate in demo mode until payment is received. You will be emailed a registration code within 7 days of payment being received. The code will unlock the full version of the software.

I need to start work with SimaPro quickly, how can I do that?

Paying by credit card is often the quickest, since some accounts departments take a month or more to pay invoices. The easiest way to pay is to click on the [Pay Online](#) icon shown on invoices. If you need to start working with SimaPro before paying, we may be able to offer you a one month free trial of the full version of SimaPro. Then, when you have paid and you receive your registration code, you can enter that into the trial version to turn it into the perpetual version.

I need to issue a PO before buying SimaPro, can you respond to a PO?

Certainly. If you send us a PO, we will issue an invoice with the PO number on it. We will also need a signed order form. When the invoice is paid, we will email you a registration code to unlock the full version of the software.

I need to set up SimaPro as a supplier on our system, what are your details?

Everything you need to set us up as a supplier is on the order form. Alternatively, if you prefer it on signed letterhead, we have that ready to email to you. Remember that it can take several months for your accounts department to set up a new supplier, issue a PO, receive an invoice and pay the invoice; you may prefer to pay by credit card if you need SimaPro sooner.

What currency is used?

SimaPro is priced in £GBP in the UK, although you can pay in Euros if you prefer. VAT is added whatever currency is used.

Where is my registration code, I have not received it?

You may need to check with your accounts department to ensure they process the payment. You will be emailed a registration code within 7 days of payment being received.

Do I need to order an annual service contract?

No: an annual subscription includes a service contract. After the year, SimaPro stops, and another annual subscription would need to be purchased to keep SimaPro working. Only the perpetual version of SimaPro has the option of annual service contracts.

What is a Perpetual Licence?

A subscription is for one year. There is also another version of SimaPro called perpetual, which keeps working indefinitely. The perpetual version requires the purchase of annual service contracts if support and updates are required after the first year.

What is your Privacy Statement?

We do not process data on you or supply information about you to any parties outside our SimaPro network. If you are a customer of the software products or services we provide, we simply use your contact details to provide you with your software or services. If you contact us, we simply use your contact details to help you with your enquiry. We hold no personal information about you other than any details you give us as part of your work with us, or your use of, or interest in, software products or services. The software products we provide do not track you or collect personal data about you. In short, we apply common sense to behave in the way you would expect. This is part of our aim to be an ethical organisation in line with our sustainability focus.

Thank you for your interest in SimaPro. Please feel free to email jessica@simapro.co.uk with any questions.