



# SimaPro service contract renewal

- A SimaPro service contract entitles you to software and database updates, and access to the helpdesk
- You can pay by bank transfer or credit card (you will receive a full VAT receipt)
- Once payment is complete you will be emailed a registration code to enable software updates

Your contact details						
Organisation			Name (user)			
Address			Email			
			Tel			
			PO number (i	f any)		
Select your service con	itract					
SimaPro business licences (Power user, Expert user)	1 year	Qty	2 years	Qty	3 years	Qty
Service contract for single user	£ 2150 (+VAT=£2580)		£ 4193 (+VAT=£5031)		£ 6128 (+VAT=£7353)	
Multi-user licence: each extra user	£ 1150 (+VAT=£1380)		£ 2243 (+VAT=£2691)		£ 3278 (+VAT=£3933)	
SimaPro Academic licences (PhD, Classroom)						
Service contract for SimaPro PhD	£ 950 (+VAT=£1140)		£ 1853 (+VAT=£2223)		£ 2708 (+VAT=£3249)	
Service contract for SimaPro Classroom	£ 1600 (+VAT=£1920)		£ 3120 (+VAT=£3744)		£ 4560 (+VAT=£5472)	
Licence agreement and	d signatu	ire				
By accepting this form, the Customer acknowledges that it that it fully understands and agrees with these conditions.  Applicable third party terms:  The Customer's right to use the data libraries that are offerwith the respective supplier of the data library:  - Ecoinvent data libraries: End User Licence Agreement (EUL). Agri-footprint data libraries: End User Licence Agreement. Applicable terms and conditions PRé Sustainability B.V.  The terms of the SimaPro End User License Agreement Aughen SimaPro SaaS Terms and Conditions Issued by PRé Aughen SimaPro SaaS Terms and Conditions Issued by PRé Aughen SimaPro SaaS Terms and Conditions Issued by PRé Aughen SimaPro SaaS Terms and Conditions Issued by PRé Aughen SimaPro SaaS Terms and Conditions Issued by PRé Aughen SimaPro SaaS Terms and Conditions of the disputes that may arise from the Agreement shall be exclused the applicability of the Vienna Sales Convention (CISG) is exclusionally in the Vienna Sales Convention (CISG) is exclusional	ed within SimaPro is so A) for ecoinvent Datal Agri-Footprint via Sima ust 2020 apply to the ust 2020 apply to the e Customer is express ively submitted to the pressly rejected.	ubject to the pase and ec aPro (May 2) use of the S use of the S sly rejected. competent	e Customer entering into oinvent Datasets Version (17) imaPro desktop version imaPro SaaS version. Agreement shall be go court in Utrecht, the No	o the following v2 (as of 0)  n,  verned by the therlands.	ing end user license ago 1/05/2014) e laws of the Netherlan	reement EULA ds. Any and al
Authorised representative						
Name			Signature			
Position			Date			

Please send this signed form to jessica@simapro.co.uk





# **SimaPro Credit Card Payment**

- To pay by credit card please click the **Pay Online** button shown on invoices
- Or complete these details and email this form to <u>jessica@simapro.co.uk</u>
- Or pay via PayPal at <u>www.paypal.me/simapro</u>
- Once payment is complete you will be sent a registration code to unlock the software

Credit card details						
V	isa 🔲	Mastercard	Amex 🗌			
Card number: (16 digits)						
Expiry date: (MM/YY)						
CVV: (3 digit number on reverse)						
Postcode of card address:						
Building number or street number: (if any)				_		
Cardholder name:						
Cardholder signature:						

# **SimaPro Bank Details**

	SimaPro UK Ltd
Bank Sort Code	401118
Bank Account Number	94542304
Bank Account Name	SIMAPRO UK LTD
Bank Address	HSBC Bank plc 130 New Street Birmingham B2 4JU
VAT registration number	104308558
Company registration number	7465558
Contact	jessica@simapro.co.uk Tel 020 8144 6806 SimaPro UK Ltd 18 Hillside Gardens Wallington SM6 9NY





# **Questions and Answers about Ordering SimaPro**

## How do I purchase SimaPro?

Obtaining SimaPro is straightforward. We simply need you to supply two things -

- (1) an order form
- (2) payment

Order forms are downloadable from www.simapro.co.uk. The order forms contain all information needed to pay, such as full company, VAT and bank account details. We require a signature on the order form.

#### How do I pay?

You can pay by credit card, bank transfer or PayPal. You will receive a full VAT receipt. Details are on the order forms. The easiest way to pay is to click on the **Pay Online** icon shown on invoices. You can download SimaPro at any time from www.simapro.co.uk. SimaPro will operate in demo mode until payment is received. You will be emailed a registration code within

7 days of payment being received. The code will unlock the full version of the software.

# I need to start work with SimaPro quickly, how can I do that?

Paying by credit card is often the quickest, since some accounts departments take a month or more to pay invoices. The easiest way to pay is to click on the **Pay Online** icon shown on invoices. If you need to start working with SimaPro before paying, we may be able to offer you a one month free trial of the full version of SimaPro. Then, when you have paid and you receive your registration code, you can enter that into the trial version to turn it into the perpetual version.

#### I need to issue a PO before buying SimaPro, can you respond to a PO?

Certainly. If you send us a PO, we will issue an invoice with the PO number on it. We will also need a signed order form. When the invoice is paid, we will email you a registration code to unlock the full version of the software.

## I need to set up SimaPro as a supplier on our system, what are your details?

Everything you need to set us up as a supplier is on the order form. Alternatively, if you prefer it on signed letterhead, we have that ready to email to you. Remember that it can take several months for your accounts department to set up a new supplier, issue a PO, receive an invoice and pay the invoice; you may prefer to pay by credit card if you need SimaPro sooner.

#### What currency is used?

SimaPro is priced in £GBP in the UK, although you can pay in Euros if you prefer. VAT is added whatever currency is used.

## Where is my registration code, I have not received it?

You may need to check with your accounts department to ensure they process the payment. You will be emailed a registration code within 7 days of payment being received.

### Do I need to order an annual service contract?

No: an annual subscription includes a service contract. After the year, SimaPro stops, and another annual subscription would need to be purchased to keep SimaPro working. Only the perpetual version of SimaPro has the option of annual service contracts.

#### What is a Perpetual Licence?

A subscription is for one year. There is also another version of SimaPro called perpetual, which keeps working indefinitely. The perpetual version requires the purchase of annual service contracts if support and updates are required after the first year.

Thank you for your interest in SimaPro. Please feel free to email jessica@simapro.co.uk with any questions.